CANCELLATION POLICY FOR THE DELIVERY OF GOODS:

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day on which you or a third party named by you who is not the carrier took possession of the goods. If you have ordered several goods as part of a single order and these are delivered separately, the cancellation period is fourteen days from the day on which you or a third party named by you who is not the carrier took possession of the last goods or received them. If you have ordered goods that are delivered in several partial shipments or pieces, the cancellation period is fourteen days from the day on which you or a third party named by you who is not the carrier took possession of the last partial shipment or the last piece. If you have ordered goods that are to be delivered regularly over a specified period of time, the cancellation period is fourteen days from the day on which you or a third party named by you who is not the carrier took possession of the first goods or received the goods.

In order to exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample revocation form for this, but this is not mandatory. To meet the cancellation deadline, it is sufficient for you to send the communication regarding your exercise of the right of cancellation before the cancellation period has expired.

PC Specialist Ltd
Unit 12 Jubilee Business Park
Jubilee Way, Grange Moor
Wakefield, WF4 4TD
United Kingdom
Tel: 0333 011 7000
E-mail: enquiries@pcspecialist.co.uk

CONSEQUENCES OF REVOCATION:

If you revoke this contract, we will repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification of your cancellation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless something else was expressly agreed with you. Under no circumstances will you be charged fees for this repayment. We may refuse repayment until we have received the returned goods or until you have provided proof that you have returned the goods, whichever is earlier.

You must return or return the goods to us immediately and in any case no later than 14 days from the day on which you inform us of the cancellation of this contract. The deadline is met if you send back the goods before the period of 14 days has expired. You bear the direct costs of returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

SPECIAL INSTRUCTIONS:

If you finance this contract with a loan and later revoke it, you are no longer bound by the loan contract, provided that both contracts form an economic unit. This is to be assumed in particular if we are your lender at the same time or if your lender uses our cooperation with regard to the financing. If we have already received the loan when the revocation takes effect or when the goods are returned, your lender takes over our rights and obligations from the financed contract in relation to you with regard to the legal consequences of the revocation or the return. The latter does not apply if the financed contract involves the acquisition of financial instruments (e.g. securities, foreign exchange or derivatives). If you want to avoid a contractual commitment as far as possible, make use of your right of revocation and also revoke the loan agreement if you also have a right of revocation.

ADDITIONAL INFORMATION:

In the event that you send the goods back to us, we ask that you use the original packaging if you still have it.

CANCELLATION POLICY FOR THE PURCHASE OF DIGITAL CONTENT THAT IS NOT DELIVERED ON A PHYSICAL MEDIA:

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day the contract was concluded.

In order to exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post, fax or e-mail). You can use the attached sample revocation form for this, but this is not mandatory. To meet the cancellation deadline, it is sufficient for you to send the communication regarding your exercise of the right of cancellation before the cancellation period has expired.

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CONSEQUENCES OF REVOCATION:

If you revoke this contract, we will repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification of your cancellation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless something else was expressly agreed with you. Under no circumstances will you be charged fees for this repayment.

SPECIAL INSTRUCTIONS:

Your right of revocation expires prematurely if we have started to execute the contract after you have expressly agreed that we will begin to execute the contract before the end of the revocation period and you have confirmed your knowledge that by agreeing to the start of execution of the contract lose your right of withdrawal.

If you finance this contract with a loan and later revoke it, you are no longer bound by the loan contract, provided that both contracts form an economic unit. This is to be assumed in particular if we are your lender at the same time or if your lender uses our cooperation with regard to the financing. If we have already received the loan when the revocation takes effect or when the goods are returned, your lender takes over our rights and obligations from the financed contract in relation to you with regard to the legal consequences of the revocation or the return. The latter does not apply if the financed contract involves the acquisition of financial instruments (e.g. securities, foreign exchange or derivatives). If you want to avoid a contractual commitment as far as possible, make use of your right of revocation and also revoke the loan agreement if you also have a right of revocation.

ANNEX - SAMPLE CANCELLATION FORM

(If you want to revoke the contract, please fill out this form and send it back)

To:
PC Specialist Ltd
Unit 12 Jubilee Business Park
Jubilee Way, Grange Moor
Wakefield, WF4 4TD
United Kingdom
Tel: 0333 011 7000
E-mail: enquiries@pcspecialist.co.uk

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (detailed description so that it can be clearly determined which goods the revocation relates to), the provision of the following Services (detailed description so that it can be clearly determined to which services the revocation relates):

Ordered on: _____/ received at: _____;
Goods/service:
_____;
Customer name: _____;
Customer address:
_____;
Date: _____;
Signature of customer(s)**: _____

_____
(*) Delete where not applicable
(**) only if notification is made on paper

End of revocation