PCSPECIALIST

ESG Strategy 2026

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Our Values

Here at PCSpecialist, we recognise that effective management of Environmental, Social and Governance issues is fundamental to ensuring we can continue to deliver the quality and service levels our customers expect while ensuring that we minimise the negative impacts we have as a business.

As part of our ESG strategy, we aim to do our part to eliminate any potential harm to the integrity of the markets that we operate in for all stakeholders, including suppliers, customers and our employees.

Our ESG targets are as follows:



Build on consumer trust in us as business, ensuring that we offer accurate and fair pricing and genuine advice to allow our customers to make informed choices and drive fair value.



To ensure that in each area of the business, appropriate governance measures are in place to allow employees to work in an environment where they can prosper.



To ensure that the health and safety of all interested parties are not negatively impacted by our operations,. This includes ensuring that the products and services we supply are safe.



To minimise our impact on the environment as much as possible through appropriate means.



To ensure that diversity and inclusion remains one of our core values.



Human driven climate change is having serious negative consequences on our global ecosystem. We recognise as a business that everyone has their part to play to address these issues to ensure that the environment is suitable for generations to come.

Every single one of our actions has an impact on the environment in some way or another. Our challenge has been and continues to be minimising negative impacts while emphasising the positive through effective environmental impact management.

PCSpecialist are continually striving to improve our environmental impact. We would like to highlight some of the measures we have taken recently to address our environmental impact, as well as some of the steps we plan to take.

Our Strategy	Strategy Description	Target Date
ISO 14001:2015	ISO 14001 ensures that our environmental management system is robust and keeps us on track for continual improvement. This is externally validated by an UKAS accredited auditor.	Continuous.
Energy Consumption	Reduce our energy consumption year on year for both electricity and natural gas using 2022 as a baseline year.	Achieved, continuous.
Carbon Transparency	Publish an annual carbon report detailing our scope 1 and 2 emissions and actions taken to address them.	Achieved, continuous.
Scope 3 Emissions	Add scope 3 emissions to our carbon reporting for Tier 1 suppliers, waste processing, employee commuting and distribution.	Achieved
Scope 3 Emissions	Expand our scope 3 emission recording and reduction.	Continuous.
Waste Management	Increase the amount of waste sent for recycling as a percentage of our total waste output using 2023 as a baseline year.	2025, continuous.
Water Management	Reduce our water consumption in line with growth using 2023 as a baseline year.	2025, continuous.
Renewable Energy	Increase our renewable energy generation to 400% of current capacity.	By 2030
Carbon Neutrality	Achieve carbon neutrality through effective use of energy conservation and green power generation.	By 2030



Good social engagement allows us to ensure that social issues for interested parties are managed to the best of our ability.

We understand that it is not only our moral obligation to tackle these social issues head on, but also that proper management of these social issues allows us the best opportunity to succeed.

Business growth and a changing world bring new challenges and opportunities for PCSpecialist. For example, over recent years it has become more and more apparent that proper mental health management is key to ensuring a better quality of life for all our interested parties.

As a baseline, good social management starts with legislation ranging from Health and Safety at Work through to consumer protection legislation like the General Data Protection Regulation (GDPR) defining how we interact with and manage consumer data.

Our Strategy	Strategy Description	Target Date
ISO 45001:2015	ISO 45001 ensures that our Health and safety management system is robust and keeps us on track for continual improvement. This is externally validated by an UKAS accredited auditor.	Achieved, continuous.
Employee Benefits	Introduction of an employee benefits package that includes services to assist employees in their mental and physical health.	Achieved, continuous.
Employee Skills	Schedule an annual formal review of the employee skills matrix to facilitate in appropriate additional employee training.	Achieved, continuous.
Formalise Control	Formalised control of change can ensure that proper consultation with relevant employees occurs when appropriate. A formalised process allows for consistency across all of management.	Achieved, continuous.



Governance determines how leadership is communicated and demonstrated throughout the business, ensuring that the principles of the business are effectively communicated, monitored and managed. It also represents an opportunity to increase our transparency for all interested parties.

PCSpecialist have the upmost respect for legislation and we ensure that we operate with honesty and integrity.

We have realised that the introduction of ISO accredited management systems has helped us improve in the key areas of Quality, Environmental and Health & Safety. Our ISO certificates are available to download on our website.

Our Strategy	Strategy Description	Target Date
ISO Accreditation	Maintenance of our ISO accreditation ensures that we have robust management systems that promote continual improvement in 3 key areas of our operations.	Ongoing
Legislation	Remaining compliant to legislation is our legal and moral obligation.	Ongoing
Additional ISO	Formally review the adoption of further ISO management systems with or without accreditation as appropriate.	Ongoing
Annual Policy Review	As the business grows and adapts to new challenges, old policies can become ineffective or contrary to our objectives over time. A formal review process will allow us to ensure that they remain relevant.	Achieved, continuous.